



# SCORE Training Course on Workplace Cooperation and Occupational Safety and Health for ICS Members' Suppliers

**Language:** Vietnamese

**Duration:** 2 days

**Dates:** Furniture sector: 22-23 October 2019

Garment sector: 24-25 October 2019

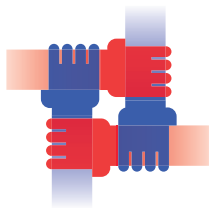
**Target audience:** Factories and suppliers in the furniture or garment sector, CSR Managers, Compliance Managers, Environmental, Health & Safety Managers, Production Managers etc.

**Location:** Ho Chi Minh, Viet Nam

**Cost:** for each enterprise is 10.000.000 VND (up to 3 participants per factory)

SCORE Training in Vietnam is provided by VCCI Ho Chi Minh City, implementation partner of ILO in Vietnam.

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## DAY 1

### WORKPLACE COOPERATION



## DAY 2

### OCCUPATIONAL HEALTH & SAFETY

8:30 - 9:00	Introduction to the ILO SCORE workplace cooperation – How many enterprises in Vietnam are successful with SCORE Training
09:00 - 10:00	Building trust, improving communication and motivating employees. Engaging your workers in the continuous improvement process.
10:00 - 10:30	Establishing the enterprise improvement team, the foundation for sustaining improvement in the enterprise
10:45 - 12:00	5S and how to make it really work for your enterprises
13:00 - 14:30	Kaizen - initiating and sustaining the continuous improvement in your enterprise
14:30 - 15:30	Introduction to LEAN manufacturing and waste reduction
15:30 - 16:30	Identifying key improvement projects and work plan development

8:30 - 8:40	Introduction to OSH
8:40 - 9:30	OSH national framework
9:30 - 10:30	Identification of common workplace risks
10:30 - 11:30	OSH monitoring, checklist and risks map
11:30 - 12:00	Cooperation on OSH management
13:00 - 14:30	Risk assessment and management
14:30 - 15:20	Improvement of OSH through continuous improvements
15:20 - 16:30	Establishing action plan

## Promoting the capacity of suppliers in global supply chains

Multinationals and large national companies are continuously looking for new ways to increase compliance and sustainability and to improve service and innovate.

Large corporations are demonstrating their commitment to drive change through their Corporate Social Responsibility agendas and improve working conditions across their global supply chains. However, it is now widely recognised that audits alone cannot bring about longterm change. That's where introducing SCORE Training to suppliers can help.

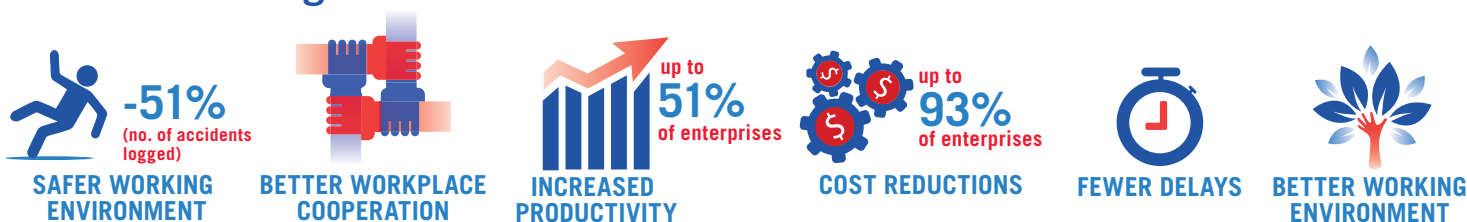
SCORE Training is designed to bring about long-lasting improvements in supplier practices by highlighting the link between productivity and workplace practices: a win-win for employees and employers.

That's why a partnership between ICS and the ILO Score Training to suppliers has been defined to support factories and suppliers to sustainably improve conditions for people at work, being focused on workplace cooperation and occupational health and safety issues in the current training.

### Key SCORE Training features:

- ✓ Practical approach, bringing classroom training alive with real-life case studies, tailored to meet specific company / industry needs
- ✓ Based on lean manufacturing methods used by world-class corporations
- ✓ Involves workers in factory improvement efforts and turns the workforce into a competitive advantage
- ✓ Supports the enterprise to grow from a traditional manufacturer to a global supplier
- ✓ Provides value for money – cost of the training is often recovered within the first few months of implementation

## SCORE Training Results



## ICS members support SCORE Training for suppliers

ICS is a social and environmental multi-sector initiative with the aim to enhance working conditions along global supply chains of its member retailers and brands. ICS is composed of 45 multinational retailers and brands in the sectors of retail, textile, clothing, footwear, furniture, electronics and food. ICS members collaborate with common tools, to mutualize audits, contributing to the reduction of the 'audit fatigue' and share knowledge and best practices.

By partnering with ILO SCORE, ICS members further engage to accompany factories beyond audits. All SCORE Trainers are highly experienced, trained and globally certified by the ILO.



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Swiss Confederation

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Education and Research EAER

**State Secretariat for Economic Affairs SECO**



**Norad**

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